

KOKO Cooker Free Check-Up + Ksh 100 of KOKO Fuel Promotion - Terms and Conditions

A KOKO Customer who brings their KOKO Cooker to a KOKO Service Point for a free check-up during the Promotion period will get Ksh 100 of free KOKO Fuel.

Eligibility

This Promotion is only available to KOKO Customers and can only be redeemed once per Unique customer account.

Duration

This Promotion shall begin on 8th November 2023 and be for a limited period as communicated by KOKO.

Visit <https://kokofuel.com/> or contact KOKO Customer care at 0800 720716 for the most up-to-date information regarding this Promotion.

To redeem

KOKO Customers to take their KOKO Cookers to a Service Point for a free check-up.

A KOKO technician will service the KOKO Cooker by either cleaning and/or replacing selected faulty parts as determined by the KOKO technician.

Upon completion of the check-up, the Customer will submit to the Technician, the KOKO Account number that will be topped up with Ksh 100 of free KOKO Fuel.

General Terms and Conditions for the Promotion

The credited amount will reflect in the Customer's KOKO Account within 12 hours of the check-up being completed. KOKO is not responsible for any technical issues, delays, or errors during the credit transfer or any loss of credit that may occur during the Promotion period.

While we encourage multiple visits to the KOKO Service Points where a Cooker requires additional servicing, the Ksh 100 of free KOKO Fuel can only be awarded once for each KOKO Account. Multiple Cooker check-ups do not entitle the Customer to multiple credit top-ups.

The Ksh 100 credit can only be used to purchase KOKO Fuel. It cannot be redeemed for cash.

The KOKO Cooker Free Check-Up + Ksh 100 of KOKO Fuel Promotion cannot be combined with any other promotions or offers.

KOKO reserves the right to modify or terminate this promotion at any time without prior notice.

The KOKO Cooker Free Check-Up + Ksh 100 of KOKO Fuel Promotion is subject to the KOKO Terms of Service and Privacy Policy. By participating in this Promotion, the Customer consents to their data being collected by KOKO in accordance with the Data Protection Act 2019, and agrees to abide by these terms and conditions.

Any fraudulent or deceptive activity related to this Promotion may result in disqualification and legal action.

Participants are responsible for any taxes, levies or fees associated with this Promotion as per the applicable laws of the country.

For any queries or assistance regarding this Promotion, Customers can contact KOKO's Customer care at 0800 720716.

Please note that these Terms and Conditions are subject to change. It is recommended to refer to <https://kokofuel.com/> or contact KOKO Customer care at 0800 720716 for the most up-to-date information regarding this Promotion.