

## **KOKO Festive Season Fuel Promotion - Terms & Conditions**

These Terms & Conditions shall apply to the KOKO Festive Season Fuel Promotion (“the Promotion”) and by participating in the Promotion, you will be deemed to have read, understood and accepted the same as set out herein:

### **Eligibility**

This Promotion is available to all KOKO Customers in Kenya.

All KOKO Customers who purchase 1 full refill of 2.3 litres of KOKO Fuel during the Promotion Period (a term hereinafter defined) shall be eligible for a 20% discount on their next purchase of KOKO Fuel during the Promotion Period. The 20% discount is only redeemable once per Unique Customer Account.

### **Duration**

The Promotion Period shall begin on **1<sup>st</sup> April 2024** and end on **11<sup>th</sup> April 2024**.

### **To Redeem**

- To participate, you are required to purchase 1 full refill of 2.3 litres of KOKO Fuel during the Promotion Period either at a KOKO Point Agent shop or via SASA Swap.
- Once you have purchased 1 full refill of 2.3 litres of KOKO Fuel during the Promotion Period, you shall be eligible for a 20% discount on your next purchase of KOKO Fuel.
- You can only redeem your 20% discount on your next purchase of KOKO Fuel during the Promotion Period at any KOKO Point Agent shop or via SASA Swap.

### **Privacy**

By participating in this Promotion, you consent to your data being collected by KOKO in accordance with the Data Protection Act 2019. KOKO is committed to respecting and protecting the privacy of the information we collect from you. Our [Privacy Policy](#), as updated from time to time, explains how we treat your personal information, who we share your information with, and measures taken to protect your privacy when you use our services.

### **General Terms and Conditions for the Promotion**

- All KOKO Customers in Kenya are eligible to participate in the Promotion.
- You can only enter the Promotion once during the Promotion Period.
- If you fail to redeem your 20% discount during the Promotion Period, you will have forfeited your reward and shall have no further claims against KOKO with regard to the Promotion.
- You can only redeem the 20% discount on your next purchase of KOKO Fuel, once per Unique Customer Account, during the Promotion Period.

- The Promotion cannot be combined with any other promotions or offers and is not transferable to any other KOKO Customer Account.
- KOKO reserves the right to cancel or modify the Promotion at any time without prior notice.
- In the event of unavailability of stock, KOKO reserves the right to provide an alternative item of similar value as it shall deem fit.
- KOKO shall not be held liable for any disputes arising from the Promotion.
- By participating in the Promotion, you agree to KOKO's general [Terms & Conditions](#).
- Any fraudulent or deceptive activity related to this Promotion may result in disqualification and legal action.
- You will be responsible for any taxes, levies or fees associated with this Promotion as per the applicable laws of Kenya.
- Visit <https://kokofuel.com/> or contact KOKO Customer Care at 0800 720716 for the most up-to-date information regarding this Promotion or for any queries and assistance.
- Please note that these Terms and Conditions are subject to change. It is recommended to refer to <https://kokofuel.com/> or contact KOKO Customer care at 0800 720716 for the most up-to-date information regarding this Promotion.