KOKO Fuel Promotion - July 2025 - Terms & Conditions

These Terms & Conditions shall apply to the Fuel Promo - July 2025 ("the Promotion") and by participating in the Promotion, you will be deemed to have read, understood and accepted the same as set out herein:

Eligibility

This Promotion is only available to select KOKO Customers as shall be communicated by KOKO on its official company line 0800 720716.

Select Customers who **purchase KOKO Fuel worth Ksh 100 and above** during the Promotion Period (a term hereinafter defined) shall be **rewarded 500 milliliters of free Fuel** redeemable on their next purchase of KOKO Fuel during the Redemption Period (a term hereinafter defined).

Each Unique Customer Account will be eligible to participate and redeem the 500 milliliters of free Fuel, twice during the Promotion Period and Redemption Period at any KOKO Point Agent shop in Nairobi and its environs.

Duration

The **Promotion Period** shall begin on **16**th **July 2025** and end on **31st** th **July 2025** (the Promotion Period).

To Redeem

- You are required to **purchase Ksh 100 and above of KOKO Fuel** during the Promotion Period at a KOKO Point Agent shop.
- Once you have purchased Ksh 100 and above of KOKO Fuel during the Promotion Period, you shall be rewarded 500 milliliters of free Fuel redeemable on your next purchase of KOKO Fuel within the Redemption Period.
- You can only redeem your reward of 500 milliliters of free Fuel at an authorized **KOKO Agent** shop between **16**th July **2025** and **7th August 2025** (the Redemption Period).

Privacy

By participating in this Promotion, you consent to your data being collected by KOKO in accordance with the Data Protection Act 2019. KOKO is committed to respecting and protecting the privacy of the information we collect from you. Our <u>Privacy Policy</u>, as updated from time to time, explains how we treat your personal information, who we share your information with, and measures taken to protect your privacy when you use our services.

General Terms and Conditions for the Promotion

• Only select KOKO Customers, as shall be notified via SMS or phone call by KOKO on its official company line 0800 720716, are eligible to participate in the Promotion.

- Each Unique Customer Account can only participate in the promotion and get rewarded the free Fuel Twice during the Promotion Period.
- If you fail to redeem your free Fuel during the Redemption Period, you will have forfeited your reward and shall have no further claims against KOKO with regard to the Promotion.
- The Promotion cannot be combined with any other promotions or offers and is not transferable to any other KOKO Customer Account.
- KOKO reserves the right to cancel or modify the Promotion at any time without prior notice.
- In the event of unavailability of stock, KOKO reserves the right to provide an alternative item of similar value as it shall deem fit.
- KOKO shall not be held liable for any disputes arising from the Promotion.
- By participating in the Promotion, you agree to KOKO's general <u>Terms & Conditions.</u>
- Any fraudulent or deceptive activity related to this Promotion may result in disqualification and legal action.
- Please note that these Terms and Conditions are subject to change. Visit https://kokofuel.com/
 or contact KOKO Customer care at 0800 720716 for the most up-to-date information regarding this Promotion or for any queries and assistance.